




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.hma-hi.com/Times-Supermarkets](http://www.hma-hi.com/Times-Supermarkets) or by calling 1-866-331-5913. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.hma-hi.com/Times-Supermarkets](http://www.hma-hi.com/Times-Supermarkets) or call 1-866-331-5913 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$0	See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <a href="#">Preventive care</a> are covered before you meet your <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply.
Are there other <a href="#">deductibles</a> for specific services?	Yes. \$100 per person / \$300 per family for <a href="#">in-network</a> Other Services \$100 per person / \$300 per family for <a href="#">out-of-network</a> services	You must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	Medical: \$2,500 per person / \$7,500 per family and Pharmacy: \$4,850 per person / \$7,200 per family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, prescription drug <a href="#">copayments</a> , penalties for failure to obtain prior authorization for services and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. Please visit <a href="http://www.hma-hi.com/Times-Supermarkets">www.hma-hi.com/Times-Supermarkets</a> or call 1-866-331-5913 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$10 <u>copayment</u>	30% <u>co-insurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> .
	<u>Specialist</u> visit	\$10 <u>copayment</u>	30% <u>co-insurance</u>	
	<u>Preventive care/screening/immunization</u>	No charge	30% <u>co-insurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for. For selected services <u>deductible</u> applies for <u>out-of-network</u> .
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% <u>coinsurance</u> (inpatient) 20% <u>coinsurance</u> (outpatient)	30% <u>coinsurance</u> for inpatient and outpatient	<u>Deductible</u> applies for all <u>out-of-network</u> services except for <u>preventive care</u> .
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u> (inpatient) 20% <u>coinsurance</u> (outpatient)	30% <u>coinsurance</u> for inpatient and outpatient	<u>Deductible</u> applies for all <u>out-of-network</u> . <u>Pre-authorization</u> required for PET Scans, MRAs, and MRIs. If not obtained, benefit payments will be reduced by 10%.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at <a href="http://www.pdmi.com">www.pdmi.com</a> .	Generic drugs*	\$7 <u>copayment</u>	\$60 <u>copayment</u>	<u>Times Mail Order</u> will be a 90 day supply for \$10/generic, \$25/brand name and \$60/non-preferred brand medications. There will be a no reimbursements for members who go to a pharmacy other than Times for mail orders. *If the cost of the drug exceeds \$5,000, the copayment is 20%, based on approved prior authorization.
	Preferred brand drugs*	\$20 <u>copayment</u>	\$90 <u>copayment</u>	
	Non-preferred brand drugs*	\$50 <u>copayment</u>	\$125 <u>copayment</u>	
	<u>Specialty drugs</u> ** **If the cost of the covered Specialty drug exceeds \$10,000, the coinsurance is 20%, based on approved prior authorization. Specialty drugs must be dispensed through Pharmacare. Step Therapy program applies. There will be a once per lifetime limitation on Hepatitis C treatment.	\$100 <u>copayment</u> for 30 day supply	100% of charge	All Other Non-Preferred Pharmacies in the Synergy MedSolutions Network will be a 30 day supply ONLY for \$60/generic, \$90/brand name and \$125/non-preferred brand medications.

\* For more information about limitations and exceptions, see the plan or policy document at [www.times-hma.com](http://www.times-hma.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$50 <u>copayment</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> .
	Physician/surgeon fees	10% <u>coinsurance</u> for cutting 20% <u>coinsurance</u> for non-cutting	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> . In some circumstances, services provided by an <u>out-of-network provider</u> at an <u>in-network</u> facility may be payable at 10% coinsurance for cutting and 20% coinsurance for non-cutting for surgeon fees.
If you need immediate medical attention	<a href="#">Emergency room care</a>	20% <u>coinsurance</u> (facility) 10% <u>coinsurance</u> (physician services)		Covered only for true emergencies.
	<a href="#">Emergency medical transportation</a>	20% <u>coinsurance</u> for ground or air ambulance	30% <u>coinsurance</u> for ground or air ambulance	<u>Deductible</u> applies for <u>in-network</u> and <u>out-of-network</u> . Emergency air limited to the State of Hawaii. In some circumstances, services provided by an <u>out-of-network provider</u> at an <u>in-network</u> facility may be payable at 20% coinsurance for air ambulance.
	<a href="#">Urgent care</a>	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> .
If you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> . <u>Pre-authorization</u> is required. If not obtained, benefit payments will be reduced or denied.
	Physician visits Surgeon fees	10% <u>coinsurance</u> (visit) 10% <u>coinsurance</u> for cutting 20% <u>coinsurance</u> for non-cutting	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> physician hospital visits. In some circumstances, services provided by an <u>out-of-network provider</u> at an <u>in-network</u> facility may be payable at 10% coinsurance for physician visits and 10% coinsurance for cutting 20% coinsurance for non-cutting for surgeon fees.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need mental health, behavioral health, or substance abuse services</b>	Mental/Behavioral Health Outpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Deductible applies for <u>out-of-network</u> . <u>Pre-authorization</u> required. If not obtained, benefit payments will be reduced by 10%. In some circumstances, services provided by an <u>out-of-network provider</u> at an <u>in-network</u> facility may be payable at 10% coinsurance for physician and professional fees.
	Mental/Behavioral Health Inpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	
	Substance Abuse Disorder Outpatient service	10% <u>coinsurance</u>	30% <u>coinsurance</u>	
	Substance Abuse Disorder Inpatient service	10% <u>coinsurance</u>	30% <u>coinsurance</u>	
<b>If you are pregnant</b>	Office visits	\$10 <u>copayment</u>	30% <u>coinsurance</u>	Deductible applies for <u>out-of-network</u> .
	Childbirth/delivery professional services	\$10 <u>copayment</u>	30% <u>coinsurance</u>	
	Childbirth/delivery facility services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Deductible applies for <u>out-of-network</u> . Notification of maternity admission within 48 hours or by the next working day is required. If not provided, benefit payments will be reduced by 10%. In some circumstances, services provided by an <u>out-of-network provider</u> at an <u>in-network</u> facility may be payable at 10% coinsurance.
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	No charge	30% <u>coinsurance</u>	Deductible applies for <u>out-of-network</u> . Maximum 150 visits per calendar year. <u>Pre-authorization</u> required. If not obtained, benefit payments will be reduced by 10%.
	<a href="#">Rehabilitation services</a>	10% <u>coinsurance</u> for inpatient	30% <u>coinsurance</u>	Deductible applies for <u>out-of-network</u> . <u>Pre-authorization</u> required for physical therapy and occupational therapy. If not obtained, benefit payments will be reduced by 10%.
		20% <u>coinsurance</u> for outpatient	30% <u>coinsurance</u>	Deductible applies for <u>in-network</u> and <u>out-of-network</u> . <u>Pre-authorization</u> required for physical therapy and occupational therapy. If not obtained, benefit payments will be reduced by 10%.
	<a href="#">Habilitation services</a>	20% <u>coinsurance</u>	30% <u>coinsurance</u>	Deductible applies for <u>in-network</u> and <u>out-of-network</u> . <u>Pre-authorization</u> required. If not obtained, benefit payments will be reduced by

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
				10%.
	<a href="#">Skilled nursing care</a>	10% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies for <u>out-of-network</u> . Maximum 120 days of confinement per calendar year. <u>Pre-authorization</u> required. If not obtained, benefit payments will be reduced by 10%.
	<a href="#">Durable medical equipment</a>	20% <u>coinsurance</u>	30% <u>coinsurance</u>	<u>Deductible</u> applies <u>in-network</u> and <u>out-of-network</u> . <u>Pre-authorization</u> required. If not obtained, benefit payments will be reduced by 10%.
	<a href="#">Hospice services</a>	No charge	Not covered	<u>Prior authorization</u> required. If not obtained, benefit payments will be reduced by 10%.
If your child needs dental or eye care	Children's eye exam	\$10 annual <u>deductible</u>	100% of charge*	Limited to one eye exam per calendar year.
	Children's glasses	\$10 annual <u>deductible</u> for Single or Multifocal Lenses \$25 annual <u>deductible</u> for Contact Lenses \$15 annual <u>deductible</u> for Frames	100% of charge*	Lenses limited to one per calendar year and frames limited to one frame every other calendar year.  *See plan document regarding reimbursement for <u>out-of-network providers</u> .
	Children's dental check-up	Not covered	Not covered	Covered under Dental Rider.

#### Excluded Services & Other Covered Services:

**Services Your [Plan](#) Generally Does NOT Cover** (Check your policy or plan document for more information and a list of any other [excluded services](#).)

Medical Plan:

- Cosmetic surgery
- Long-term care
- Routine foot care
- Dental care (Adult)
- Non-emergency care when traveling outside the U.S.
- Weight loss programs
- Infertility treatment
- Private-duty nursing

**Other Covered Services** (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture
- Hearing aids
- Bariatric surgery
- Routine eye care (Adult)
- Chiropractic care

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Hawaii Insurance Department, the Department of Labor's, Employee Benefits Security Administration at 1-866-444-3272 or

[www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov), or for more information [contact the plan at 1-877-384-2875](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

HMA Customer Services Department, 1440 Kapiolani Boulevard, Suite 1000, Honolulu, HI 96814 at 1-866-331-5913.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

Hawaii Insurance Division, ATTN: Health Insurance Branch – External Appeals, 335 Merchant Street, Room 213, Honolulu, HI 96813 at 1-808-586-2804.

**Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

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*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist</a> <a href="#">coinsurance</a>	\$10
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other <a href="#">coinsurance</a>	10%

#### This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist visit](#) (*anesthesia*)

<b>Total Example Cost</b>	<b>\$11,520</b>
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#### In this example, Peg would pay:

Cost Sharing	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$20
<a href="#">Coinsurance</a>	\$1,100
What isn't covered	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$1,180</b>

### Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist</a> <a href="#">coinsurance</a>	\$10
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other <a href="#">coinsurance</a>	10%

#### This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$4,780</b>
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#### In this example, Joe would pay:

Cost Sharing	
<a href="#">Deductibles</a>	\$100
<a href="#">Copayments</a>	\$500
<a href="#">Coinsurance</a>	\$200
What isn't covered	
Limits or exclusions	\$20
<b>The total Joe would pay is</b>	<b>\$820</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$0
■ <a href="#">Specialist</a> <a href="#">coinsurance</a>	\$10
■ Hospital (facility) <a href="#">coinsurance</a>	10%
■ Other <a href="#">coinsurance</a>	10%

#### This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,220</b>
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#### In this example, Mia would pay:

Cost Sharing	
<a href="#">Deductibles</a>	\$100
<a href="#">Copayments</a>	\$80
<a href="#">Coinsurance</a>	\$400
What isn't covered	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$580</b>